



women**first**
HEALTHCARE

1. Financing our services

1. Self-funding

- 1.1.1 When securing an appointment through the website, payment is required at the time of booking.
- 1.1.2 For all other booking types (e.g. triage, contact form) we will send you a confirmation and invoice once the appointment has been agreed upon.
- 1.1.3 Payment for appointments scheduled within 7 days is required 48 hours prior to the appointment.
- 1.1.4 For appointments scheduled more than 7 days in advance, payment is due within 7 days of the invoice date.
- 1.1.5 For free consultation and clinical consultation for weight loss injection appointments payment is not required upfront, and no contract is formed until the decision regarding treatment suitability is agreed upon and you accept confirmation, invoice and terms of service.
- 1.1.6 For weight loss treatment injection payment is required within 14 days of confirmation.
- 1.1.7 Clients must check their email for the invoice and notify us of any issues with payment as soon as possible. Failure to make payment within these timeframes may result in the loss of the scheduled appointment or treatment.
- 1.1.8 We accept payment exclusively through Stripe. By using our services, you agree to the payment terms outlined by [Stripe](#).
- 1.1.9 We regret to inform you that we are unable to accept cash payments.
- 1.1.10 Your appointment or treatment will not be finalised until we have received payment.

2. Fees

- 2.1 The prices of the services are specified on our Site and confirmed on the checkout page. We may change our prices at any time, but this will not affect the prices for confirmed orders.
- 2.2 We will notify you of any price changes via email or through a notification on our Site.
- 2.3 Despite our best efforts, there may be incorrect prices listed for some services. If the correct price is lower than the price shown on our site, the lower amount will be charged. If the correct price is higher than the price specified on our site, we will inform you of this and ask whether you wish to continue with the order at the actual higher price. An obvious pricing error may include, but is not limited to, prices that are significantly lower than the market rate for similar services. In such cases, we will not be liable to provide the services or products to you at the incorrect lower price.
- 2.4 The fees for treatment and therapy sessions vary depending on your needs.
- 2.5 Please refer to our [Cancellation and Refund Policy](#).

For more detailed information, please contact us at enquiries@womenfirsthealthcare.co.uk

Alternative Format

If you require a copy in an accessible format, a language other than English or would like someone to explain it to you, please contact us in writing:

Women First Healthcare LLP, 3 Beaufort Road, Edinburgh, EH9 1AG

Web contact form: www.womenfirsthealthcare.co.uk

Email: enquiries@womenfirsthealthcare.co.uk